KANEPACKAGE PHILIPPINE INC.			INVESTIGATION REPORT FORM (IRF)							
No. 5 Ring Road LISP II, Brgy, La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302					Inhouse Detection Customer Claim					
					Control No.: IRF-04-0013 Date Issued: 18-Apr-22					
Custom	er	EPSON IJP		Attention To NOEMI CEPEDA						
Item Co	Code 516378500			Department KPLIMA-PRODUCTION						
Item Description LIME 2 FB AMERICA					Date of Detection 13-Apr-22					
Job Order Number 14969					Section Detected INLINE QA					
ILLUSTRATION OF THE PROBLEM					Major Minor					
PSM 13 13 PSM 13 13 1311 2					Lot Quantity (pcs.) Reject Quantity (pcs.) Reject Percentage 101 14.74% Nature of Defect: BURSTING Requirement: ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF BURSTING Actual: BURSTING OCCURRED IN THE FOLDING SIDE					
	NO. OF OCCURRENCE DISPOSITION				AREA OF OCCURRENCE / ORIGIN CONTENT					
			Special Acceptance	Slotter Gluing EQOS Vertical			_	Material		
								Dimension		
	No.: For Rework Date: Reject / Disposal Issued by Checked by									
				<u> </u>	Detaching Pro Approved by Received b					
Cherie tome Arenalo Cherie tome Arenalo Cheries tome Arenalo Cheries tomo Carsupagnisor				QA Asst. Manager Head/ Supervisor						
	DIRECT CAUSE: (Ar	nalyze the reaso	on of occurrence, why it happened?)	Т		; (Analyze the re	ason of occurr	ence, why it leaked?)		
System / Training	Why 2: Why 3: Why 4: Why 5: Why 1:									
Design / Toolings					Why 1: Why 2: Why 3: Why 4: Why 5:					
Why 1: Why 2: Why 3: Why 4: Uhy 5:										

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INVESTIGATION REPORT FORM (IRF)

many mountage	• •										
					HIVALOON	7(0)(31)11					
	COURRENCE	ROOTCAUSE			OUTFLOW ROOTCAUSE						
					na varanda (1444)						
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)							CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
A. Sorting Resu				,	Actions to be done to eliminate recurrence Who / When						
[_		Total Stock	, NG	Total Good						
RM						System					
WIP											
FG											
B. Orientation			11								
Date			Time			Design /			***************************************		
Title			<u> </u>								
Altendees											
C. Reworking											
Rework Quant	iity					_					
Total Good		***************************************				Process					
Rework Perce	ntage (Good)										
II.QAR	OOTCAUSE V	ERIFICATION	l (To be filled o	oui Iby Q/A inc	dharge)	Date Conduct	ed:	PIC:			
		Identified I	Rootcause			Recommendation					
			III. GORRE	CHIME ACTIO	OWERIE (CAM)	oN (ITo be fill	ed out by QA I	n-charge).			
		Chec	ked by	Date	Implem	ented?		Remarks			
1st Verification of Action				[]Yes	[]No						
fat verificati	on of Action				1 1:00	(),,,					
2nd Verification of Action					[]Yes	[]No					
21d Vermeadon of Action											
3rd Verification of Action					[]Yes	[]No					
3rd Verification of Action [] Yes											
Effectiveness of Action [] Yes						[]No					
									,,,,,		
								losed. If the same problem oc d department to provide new i			
F 15 15 15 15 15 15 15 15 15 15 15 15 15					IV. GEG	ISHRE					
Status; Remarks;				oved by:		Process Owner Acknowledgment; (Receiving Section)					
Closed											
Still Open					Imondon.	0.4.4	t Managar	Lino Londos	Department Head		
Re-Issue IRE				Date:	upervisor	QA Ass Date:	t. Manager	Line Leader Date:	Department Head Date:		